Ascom TELECARE IP
Emergency Call System

The Industry leader in resident safety.
Ascom teleCARE IP System

A wireless emergency call system designed to lower your risk profile, enhance the safety and satisfaction of your residents and boost caregiver productivity.

Introduction
Your caregivers work hard to create a comfortable environment while attending to residents' individual needs and safety. With a long-standing heritage in healthcare communications, Ascom focuses on innovative technologies to aid caregivers in this goal. Leveraging our unique award-winning pendant technology and outstanding audio and phone system, teleCARE can enable your staff to unobtrusively attend to safety while residents confidently enjoy an active lifestyle.

Discretely Monitor Residents
With its award-winning design, the teleCARE pendant is the only solution that your residents will actually want to wear. The teleCARE transmitter pendant is designed to give residents independence while ensuring rapid assistance when necessary. This attractive wireless transmitter is customizable, completely waterproof and discretely connects residents to staff.

When you want to ensure that residents wear the pendant, only the teleCARE pendant transmitter has an infrared sensor that can alert staff immediately if a pendant is removed. And when you want to avoid the hassles of active check in, only the ascom pendant alerts staff if a resident is unconscious.

No Worries About Elopement
According to the Alzheimer's Association, as of 2013 an estimated 5 million Americans 65 and older have Alzheimer’s disease and 60% of these will wander. Ten percent of all lawsuits pertaining to senior living communities deal with elopements and in 70% of these cases, there is a resident death.¹

The teleCARE IP call system has the most comprehensive wander management solution in the industry and can give you a special, urgent call if someone has eloped. It also has the unique ability to proactively prevent injuries by automatically sending an alert to staff when vulnerable residents are in harm’s way.
Locks controlled by teleCARE eliminate the need for keypads which are often used by residents to leave the building. This can dramatically lower your risk of resident injury, elopement and costly litigation.

**Faster Service, Better Satisfaction**

With the teleCARE IP call system, calls from residents are quickly routed to their primary caregiver and escalated to team members as needed. Accurate, unique location technology enables caregivers to go directly to residents in need. Voice modules and wireless phones provide an instantaneous communication channel, eliminating extra steps, saving time and giving residents assurance that help is on the way. These features allow caregivers to respond rapidly, whether the resident needs a little extra help reaching that top shelf or has fallen on a slippery floor. Workflow efficiency gains and rapid responses result in improved staff availability, and thus increased resident satisfaction.

**Your Technology Partner**

Ascom is North America’s healthcare communication company and teleCARE e-call has industry leading safety features that can improve the efficiency and safety of your community. To learn more, call Jack Sheehan at 877-71ASCOM x2505 or visit www.ascom.us.
About Ascom
Ascom is the Americas’ market leading developer of healthcare communication solutions, providing system users with greater freedom of movement, efficient alarm management and increased safety. Our research and development focuses on innovative technologies for call systems, medical device integration and wireless communication tools to support and optimize our customers’ mission-critical processes.

1 Source: Alzheimer’s Association website. Learn more at alz.org.

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ASCOM TELECARE IP BENEFITS

<table>
<thead>
<tr>
<th>Feature &amp; Function</th>
<th>Administrator &amp; Management</th>
<th>Staff &amp; Caregiver</th>
<th>IT &amp; Facility Management</th>
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<tbody>
<tr>
<td>Customizable Mobile Pendant</td>
<td>IP67 durability, 1 year battery life.</td>
<td>Easy to locate residents calling for help, anywhere on-site.</td>
<td>Supervised with 4 minute “heartbeat.” Reprogrammable in the air.</td>
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<tr>
<td>Integrated Wanderer Control</td>
<td>Mitigate risk of resident wandering with a single platform.</td>
<td>Regain time spent monitoring exits. Distinct, high priority elopement call.</td>
<td>Call alert wireless for only a few feet for less interference. Easily, economically scalable. Worry-free key pad code changes.</td>
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<td>Supervised Communication System</td>
<td>Assurance that system is constantly monitored.</td>
<td>Reliable emergency call system.</td>
<td>Issues easily, quickly identified.</td>
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<td>In-Room Speech</td>
<td>Efficient communications.</td>
<td>Confirm residents’ needs enroute.</td>
<td>High quality, low maintenance. Supports VoIP and benefits from SIP with a virtually non-blocking speech path.</td>
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<td>Reporting</td>
<td>Call activity auto documented.</td>
<td>Reports on demand. Events/activity auto documented.</td>
<td>GUI can be pulled up on any computer linked to system. No user licenses.</td>
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<td>Flexible Event Notification</td>
<td>Phone, pager, smart device support.</td>
<td>Speak directly to residents and staff.</td>
<td>Easily programmed escalation, routing.</td>
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<td>System Integration</td>
<td>Monitor building systems from a single platform.</td>
<td>Access to more relevant information.</td>
<td>Monitor calls and wander from one system.</td>
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<td>Standards for Safety</td>
<td>UL 2560 Certificate of Compliance.</td>
<td>Improved resident satisfaction.</td>
<td>Third party safety certification of UL2560. Large international installed base.</td>
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